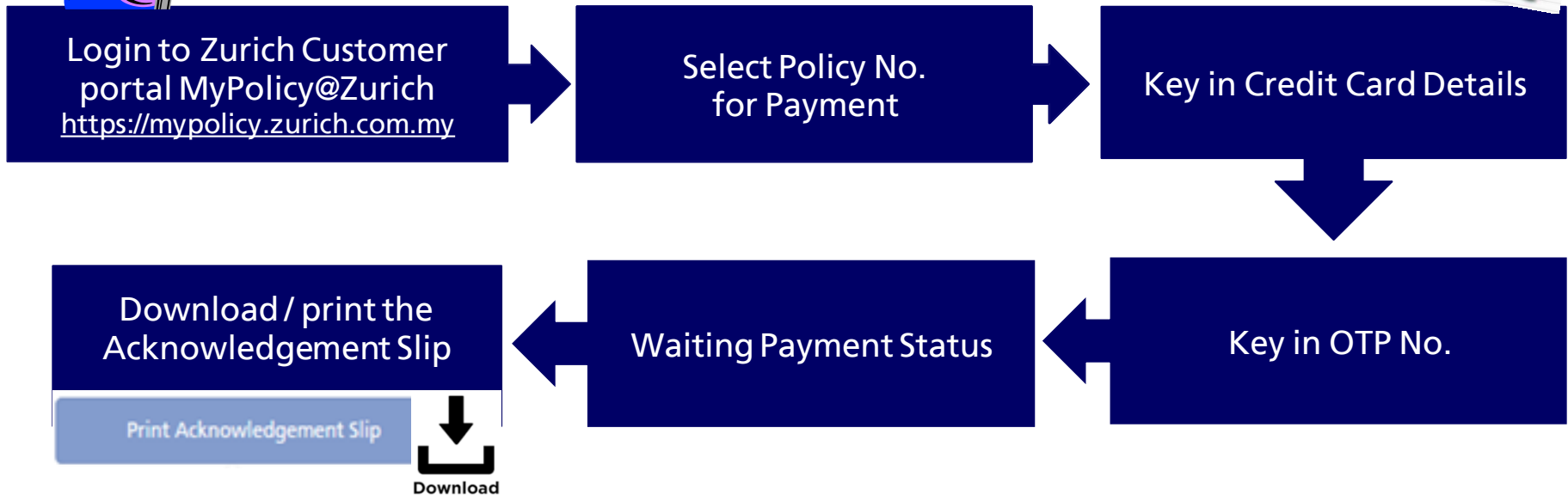


MYPOLICY@ZURICH

6 EASY STEPS TO MAKE YOUR PAYMENT



Step 1(a) – Login to MyPolicy@Zurich via <https://mypolicy.zurich.com.my>



Zurich Insurance
Malaysia

MyPolicy
@Zurich

Zurich MegaMed

Mega solutions for your healthcare needs.



Find out more >

Security Advice

- Never login via unknown/suspicious email links.
- Never reveal your username and password to any party.
- If you do come across any phishing websites or any suspicious party seeking your account information, please notify us [here](#).



Login

User ID (Identification No. or Passport No.)
6006XX-10-XX87

Password
••••••••

Login

I Forgot My Password

Don't have a User ID? First time user?

Register

Need assistance
• See our Fre...

1 : Key in your user id and password
2 : Click "Login"

Note : If you are new user, please click "Register"

Step 1(b) – Click “MyPayment”

The screenshot displays the Zurich MyPolicy @ Zurich website interface. At the top left is the Zurich logo. The navigation menu includes links for Home, MyPayment (circled with a dashed line), MyStatement, MyQuery, MyProfile, MyResources, and Log Out. The MyPolicy @ Zurich logo is in the top right. A callout box with a blue background and white text points to the MyPayment link, stating: "Select the type of payment, e.g. Renewal Policy Payment". Below this, three options are listed: "New Application Payment", "Renewal Policy Payment" (circled with a dashed line), and "Reprint Acknowledgement Slip". A "Contact us" link is visible on the right. The main content area features a blue banner image and four navigation buttons: "Welcome TONG", "News Center", "MyAccess to Policy Fast", and "MyChanges Made Easier". The footer contains links for "Contact us", "Global Zurich Sites", "Sitemap", "Glossary", "Legal and Legislation", and "Privacy Policy". The browser address bar shows the URL: http://my-uat.zurich.com.my/MyPolicy_UAT/Pages/Customer/Main.aspx#. The Windows taskbar at the bottom shows the time as 1:45 AM and the language as EN.

If you unable to remember the web address for Mypolicy@Zurich, you may access it via Corporate Website as follow, and repeat Step 1(a) – 1(b) for login.

1: Click "I'm A Zurich Customer"
2 : Then, click "MyPolicy@Zurich"



Zurich Insurance & Takaful
Malaysia

Show Me Zurich Takaful Products Show Me Zurich Insurance Products **I'm a Zurich Customer** Tell Me About Zurich Careers Log In

I Want to Get in Touch

Contact Us

Locate a Branch

MyPolicy@Zurich

MyAccount @ Zurich Takaful

My Zurich Insurance Funds

Unit Prices

My Zurich Takaful Funds

Unit Prices

Pay My Premiums / Contributions

E Payment (Life Premiums Only)

My Claims

Claims Process

E-Payment (Claims & Policy Benefit)

Panel Hospitals

Panel Workshops

Zurich Roadside Assistance

Zurich Takaful Breakdown Assistance

Show Me More Info

Download Forms

Facts about my Participating Fund

Financial Need Analysis tool

Goods and Services Tax

Insurance Info

Personal Data Protection Notice

Service Guide

Find us Contact us

Step 2 : Select policy number at main payment page

Renewal Policy Payment

Pay All	Policy No.	Insured Name	Due Date	Payment Type	Due Amount	Payment Amount
<input checked="" type="checkbox"/>	006	MAH	08 Nov 2016	Premium Due	100.00	10
<input type="checkbox"/>	006	MAH	08 Nov 2016	Loan	106.42	0.00
<input type="checkbox"/>	MS 441	MAH	08 Nov 2016	Premium Due	619.30	0.00
<input type="checkbox"/>	MS 441	MAH	08 Nov 2016	Loan	402.27	0.00
<input type="checkbox"/>	M1 881	LEE	27 Oct 2016	Premium Due	400.00	0.00
<input type="checkbox"/>	M1 895	LEE	23 Oct 2016	Premium Due	200.00	0.00
<input type="checkbox"/>	M1 003	MAH	20 Oct 2016	Premium Due	400.00	0.00
<input type="checkbox"/>	61 21	LEE	08 Oct 2016	Premium Due	600.00	0.00
<input type="checkbox"/>	M1 441	UAT	14 Jul 2016	Premium Due	450.00	0.00
<input type="checkbox"/>	MS 444	UAT	20 Dec 2015	Premium Due	223.86	0.00
<input type="checkbox"/>	UC 169	UAT	04 Jan 2000	Premium Due	0.00	0.00

■ Overdue

Total Payment Amount (RM):

Select "Payment Method" either bank accounts (FPX) or credit card

Select Payment Method:

Bank Account



FPX Operating Hour

Payment hours for Zurich operate only at 09:00 AM - 10:00 PM

Credit Card



Disable your pop up blocker before proceed

Please click "Confirm Payment" to confirm the total payment RM 10.00 else click "Cancel" to cancel the payment.

Back

Confirm Payment

Click "Confirm Payment" to submit the payment

1. System will auto display a list of policies with "Inforce" status.
2. Select the policy that you wish to pay
3. You could amend the payment amount.
4. Minimum payment amount is RM10
5. Maximum payment is according to cardholder's card limits and also his / her daily online transaction limit.

Step 3 : Key in credit card details at Secure Payment Page



Secure Payment Page

Please key in your credit card details to complete your purchase. Your payment information on this website will be encrypted to prevent from them being stolen. Before your payment can be processed. All information will be encrypted.

Key in payment details as per your credit card

The order no. is assigned by company and total payment amount for this transaction is listed here.

Enter Your Payment Information

Card Holder Name *

Credit Card No *

Credit Card Expiry Date *

Card CVV/CVC2 *

Your Transaction Information

Transaction Information	
Order No	CM20170313000024
Amount (RM)	80.00

We comply with all applicable privacy laws. All Information collection on our web pages will remain private and confidential. Please note that by submitting your personal information to us, you consent to our privacy statement that governs your account.

Before you proceed:

- Disable pop-up blockers
- Enable cookies and javascript on your browser
- Browser compatibility: Internet Explorer 6.0 or above, Modzilla Firefox 17 and above, Chrome 23 and above.

NOTE: Upon clicking on Submit, you will be redirected to Payment Gateway Provider System. Please do not refresh or close your browser until the transaction is completed.



Click "Submit"

Step 4 : Key in OTP



A One-Time Password (OTP) is sent via SMS to your mobile number.
Please enter the OTP to complete authentication.

▶ Merchant Name : ZURICH LIFE - EPAYMENT

Card Number : XXXX XXXX XXXX 0101

Payment : MYR10.00

SMS One Time Password :

[Cancel](#) [Help](#)

[Did not receive SMS-OTP?](#)

Key in the
"OTP" that
received in
your mobile

This payment instruction shall at all times be governed by
[Terms and Conditions apply](#)

[Privacy and Security](#) . [Terms of Use](#) . [Hyperlink Policy](#)

Step 5 : Payment in progress...

Policy No.	Insured Name	Due Date	Payment Type	Due Amount	Payment Amount
MO 247	MUHAI IMI	1/24/2017 12:00:00 AM	Loan	2173.98	173.98
MO.....247	MUHAI.....IMI	1/24/2017 12:00:00 AM	Premium Due	281.83	281.83

1

You are now connecting to our payment page.

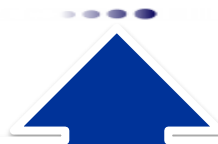
Please **do not** click on **Back, Stop** or **Refresh** buttons, or **close window**. Thank you

2

Please **do not** click on **Back, Stop** or **Refresh** buttons, or **close window** while we are processing your payment.

Thank you for your patience.

Processing



1. "Secure Payment Page" direct to a "Payment in Progress" page with summary of policies that payor has selected for payment.

2. Additional prompted message is created and informing payor do not click on "Back", "Stop" or "Refresh" buttons or "Close window" while bank is processing the payment.

Step 6 (a) : Payment process completed



Zurich Insurance Malaysia Berhad (8029-A)

11th Floor, Menara Zurich, 12 Jalan Dewan Bahasa, 50460 Kuala Lumpur, Malaysia

Tel: 03-2146 8000 Fax: 03-2144 1622 Call Centre: 1-300-888

Payment Status

Order No	1	CM20161206000050
Bank Reference No	2	000011140634
Transaction Status	3	Approved
Status Description		Transaction is approved.

Print Acknowledgement Slip

Close

Select "Print Acknowledgement Slip" to view the Acknowledgement of Payment

Select "Close" to exit from the screen.

- 1) Order no. is auto generated for every payment transactions
 - CM – refer to payment made at Mypolicy@Zurich
- 2) Bank Reference no. is auto generated by bank if a payment transaction is approved.
- 3) Transaction approved/declined will reflect at the 3rd and 4th row.

Step 6(b) : Download / print the acknowledgement slip

Sample of Acknowledgement of Payment

You may know how many pages of the Acknowledgement of Payment generated



You may download / print the Acknowledgement of Payment



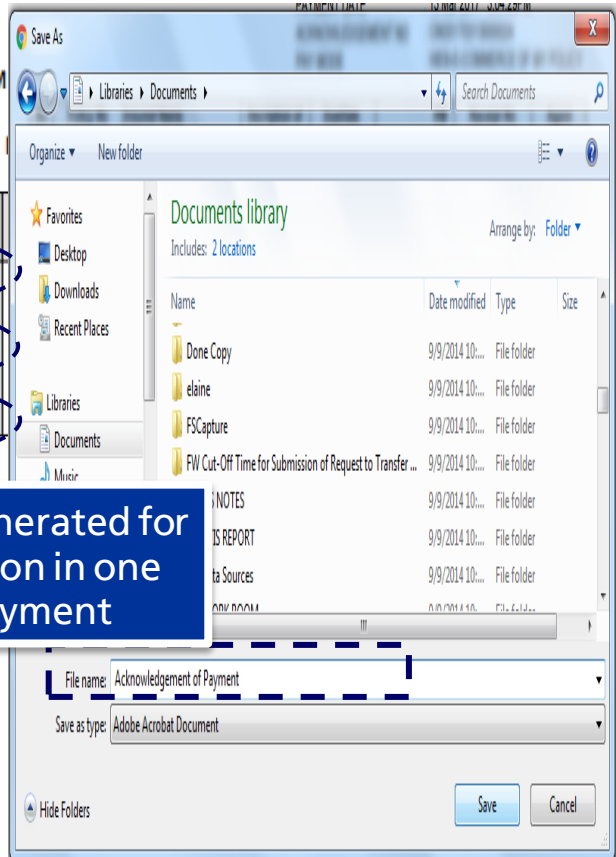
Zurich Insurance Malaysia Berhad (8029-A)
 11th Floor, Menara Zurich, 12 Jalan Dewan Bahasa, 50460 Kuala Lumpur
 Tel: 03-2146 8000 Fax: 03-2144 1622 Call Centre: 1-300-888888

RECEIVED FROM :
 UAT SITI H B M A

ACKNOWLEDGEMENT OF PAYMENT

PRINT DATE : 14 Mar 2017
 PAYMENT DATE : 14 Mar 2017 10:34:20AM
 ACKNOWLEDGEMENT NO : CM20170314000025
 PAY MODE : WEB-E-COMMERCE OF

No	Policy No	Insured Name	Description of Item	DueDate	RM	Receipt No
1	M	MUH. SYAFI	Loan	25 Mar 2017	20.00	102*2017000011
2	M	MUH. SYAFI	Premium	25 Mar 2017	10.00	102*2017000012
3	M	UAT SITI H B M A	Premium	28 Sep 2013	30.00	102*2017000013



Different receipt no generated for each payment transaction in one Acknowledgment of Payment



- Receipt no will be generated with prefix no follow by "Year" of payment and running number.
- Prefix "102" denotes payment made at Mypolicy@Zurich.