

WWW.ZURICH.COM.MY

6 EASY STEPS TO MAKE YOUR PAYMENT



Visit www.zurich.com.my
and click on E-Payment
(Life Premiums Only)

Key in Application No. /
Policy No. for Payment

Key in Credit Card Details

Download / print the
Acknowledgement Slip

Print Acknowledgement Slip



Download

Waiting Payment Status

Key in OTP No.

Step 1 : Login to Corporate Website <https://www.zurich.com.my>

1: Click "I'm A Zurich Customer"
2: Then, click "E-Payment (Life Premiums Only)"



Zurich Insurance & Takaful
Malaysia

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[E Payment \(Life Premiums Only\)](#)

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Step 2 : Key in application / policy number at main payment page

Zurich ePayment

Policy No :

Add

Max 10 policies only

- Key in the policy / application number and then click "Add"
- Total policy allowed in one payment transaction is up to 10 policies

Pay All <input checked="" type="checkbox"/>	Policy No	Applicant Name	Insured Name	Due Date	Payment Type	Due Amount	Payment Amount
<input checked="" type="checkbox"/>	M022 38	UAT Txxx I	UAT Txxx	28 Jun 2015	Premium Due	1326.50	<input type="text" value="1326.50"/>
<input checked="" type="checkbox"/>	M022 11	UAT Txxx I	UAT Txxx	28 Jun 2015	Premium Due	465.50	<input type="text" value="465.50"/>
<input checked="" type="checkbox"/>	M022 31	TONG Kxx	TONG Kxx	09 Dec 2016	Premium Due	300.00	<input type="text" value="300.00"/>
<input checked="" type="checkbox"/>	M044 34	UAT Txxx I	UAT Txxx	28 Nov 2015	Premium Due	2500.00	<input type="text" value="2500.00"/>
<input checked="" type="checkbox"/>	M055 51	TONG Kxx	TONG Kxx	06 Oct 2017	Premium Due	1770.00	<input type="text" value="1770.00"/>
<input checked="" type="checkbox"/>	M066 72	UAT Txxx I	UAT Txxx	13 Jul 2015	Premium Due	780.16	<input type="text" value="780.16"/>
<input checked="" type="checkbox"/>	M011 73	TONG Kxx	TONG Kxx	18 Dec 2016	Premium Due	400.00	<input type="text" value="400.00"/>
<input checked="" type="checkbox"/>	M066 35	UAT Txxx I	UAT Txxx	13 Jul 2015	Premium Due	1677.98	<input type="text" value="1677.98"/>
<input checked="" type="checkbox"/>	M077 38	UAT Txxx I	UAT Txxx	20 Nov 2016	Premium Due	336.48	<input type="text" value="336.48"/>
<input checked="" type="checkbox"/>	M000 38	UAT Txxx I	UAT Txxx	21 Nov 2000	Premium Due	353.50	<input type="text" value="353.50"/>

Overdue

Total Payment Amount (RM):

Confirm

Reset

Click "Confirm" to submit the payment

Disclaimers:

Please be advised that making an online payment does not immediately change any disposition of the policy. Any successful payment made after cut off time (10pm) will not be posted until the next day.

- 1) Allow for new application or renewal policy payment
- 2) You could select to make payment for premium or loan repayment.
- 3) You could amend the payment amount.
- 4) Minimum payment amount is RM10
- 5) Maximum payment is according to cardholder's card limits and also his / her daily online transaction limit.

Step 3 : Key in credit card details at Secure Payment Page



Secure Payment Page

Please key in your credit card details to complete your payment. Payment will be completed before your payment can be processed. All exchanged information over this website will be encrypted to prevent from them being stolen or intercepted.

Enter Your Payment Information

Card Holder Name *

Credit Card No *

Credit Card Expiry Date *

Card CVV/CVC2 *

I hereby declare that I am the applicant/policy owner and I hereby authorise Zurich Insurance Malaysia Berhad and its authorised data processor to process my personal data as disclosed herein for the purposes in relation to the insurance payment and charge my Credit/ Debit Card account as indicated above.
Saya dengan ini mengisytiharkan bahawa Saya merupakan pemohon / pemilik polisi dan Saya dengan ini membenarkan Zurich Insurance Malaysia Berhad dan pemproses data yang sah untuk memproses data peribadi saya yang dinyatakan di sini untuk tujuan yang berkaitan dengan pembayaran insurans dan caj akaun Kad Kredit / Debit saya seperti yang tercatat di atas.

I hereby declare that I am the immediate family members of the applicant/ policy owner of the application/policy and I hereby authorise Zurich Insurance Malaysia Berhad and its authorised data processor to process my personal data as disclosed herein for the purposes in relation to the insurance payment and charge my Credit/ Debit Card account as indicated above.
Saya dengan ini mengisytiharkan bahawa Saya merupakan ahli keluarga terdekat kepada pemohon / pemilik polisi untuk permohonan / polisi dan Saya dengan ini membenarkan Zurich Insurance Malaysia Berhad dan pemproses data yang sah untuk memproses data peribadi saya yang dinyatakan di sini untuk tujuan yang berkaitan dengan pembayaran insurans dan caj akaun Kad Kredit / Debit saya seperti yang tercatat di atas.

Note: Immediate family member refers to Spouse, Parents, Children, Parents-in-law or Sibling

Before you proceed:

- Disable pop-up blockers
- Enable cookies and javascript on your browser
- Browser compatibility: Internet Explorer 6.0 or above, Modzilla Firefox 17 and above, Chrome 23 and above.

NOTE: Upon clicking on Submit, you will be redirected to Payment Gateway Provider System. Please do not refresh or close your browser until the transaction is completed.

Click "Submit"



The order no. is assigned by company and total payment amount for this transaction is listed here.

Your Transaction Information

Transaction Information	
Order No	CO20170110000017
Amount (RM)	9,910.12

We comply with all applicable privacy laws. All Information collection on our web pages will remain private and confidential. Please note that by submitting your personal information to us, you consent to our privacy statement that governs your account.

Declare the correct relationship

Step 4 : Key in OTP



For enhanced security, you are now required to enter a One-Time PIN (OTP) in order to proceed with your 3D secured online transaction. An SMS with the OTP has been sent to the Principal Cardholder's mobile phone number. Please wait a moment.

Note: Supplementary cardholder who wish to purchase online will need to obtain OTP from your Principal Cardholder's mobile number.



Merchant: ZURICH LIFE - EPAYMENT

Amount: MYR 10.00

Date: 31-Mar-17

Card number: XXXX XXXX XXXX
4953

OTP:

Key in the "OTP" that received in your mobile

If you do not receive your OTP within 1 minute, you may request for another one by clicking on 'Resend OTP' button.

Resend OTP

Submit

[? Help](#)

This information is not shared with the merchant

Step 5 : Payment in progress...

Contacting Issuing Bank

2 Please **do not** click on **Back, Stop** or **Refresh** buttons, or **close window** while we are processing your payment.

Thank you for your patience.

Processing

1. "Secure Payment Page" direct to a "Payment in Process" page with summary of policies that payor has selected for payment.

2. Additional prompted message is created and informing payor do not click on "Back", "Stop" or "Refresh" buttons or "Close Window" while bank is processing the payment.

Payment Process - CO20170110000017

Policy No	Applicant Name	Insured Name	Due Date	Payment Type	Payment Amount
Mo 8	UAT	UAT	20 Nov 2000	Premium Due	353.50
Mo 3	TON	Sxxx TON	Sxxx 17 Dec 2016	Premium Due	400.00
Mo 8	UAT	UAT	27 Jun 2015	Premium Due	1326.50
Mo 1	UAT	UAT	27 Jun 2015	Premium Due	465.50
Mo 1	TON	Sxxx TON	Sxxx 08 Dec 2016	Premium Due	300.00
Mo 4	UAT	UAT	27 Nov 2015	Premium Due	2500.00
Mo 1	TON	Sxxx TON	Sxxx 05 Oct 2017	Premium Due	1770.00
Mo 2	UAT	UAT	12 Jul 2015	Premium Due	780.16
Mo 5	UAT	UAT	12 Jul 2015	Premium Due	1677.98
Mo 8	UAT	UAT	19 Nov 2016	Premium Due	336.48

Total Payment Amount (RM): **9,910.12**

1

You are now connecting to our payment page. Please **do not** click on **Back, Stop** or **Refresh** buttons, or **close window**. Thank you

Step 6(a) : Payment process completed



Zurich Insurance Malaysia Berhad (8029-A)

11th Floor, Menara Zurich, 12 Jalan Dewan Bahasa, 50460 Kuala Lumpur, Malaysia

Tel: 03-2146 8000 Fax: 03-2144 1622 Call Centre: 1-300-888-622

Payment Status

Order No	1	CO20161220000279
Bank Reference No	2	000011140790
Transaction Status	3	Approved
Status Description		Transaction is approved.

- 1) Order no. is auto generated for every payment transactions
 - CO – refer to payment made at corporate website
- 2) Bank Reference no. is auto generated by bank if a payment transaction is approved.
- 3) Transaction approved/ declined will reflect at the 3rd and 4th row.

Print Acknowledgement Slip

Close

Select "Print Acknowledgement Slip" to view the Acknowledgement of Payment

Select "Close" to exit from the screen.

Step 6(b) : Download / print the acknowledgement slip

Sample of Acknowledgement of Payment

1 / 3

You may know how many pages of the Acknowledgement of Payment generated



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ACKNOWLEDGEMENT OF PAYMENT

ACKNOWLEDGEMENT NO : CO20170314000075
PAYMENT DATE : 14 Mar 2017 9:05:18AM
PRINT DATE : 14 Mar 2017
PAY MODE : WEB-E-COMMERCE OF CORPORATE

Application/Policy No : M 247 Receipt No : 104*2017000351
Insured Name : MUHAMMAD Amount : RM 20.00
Applicant Name : SITI I TI BINTI MO
Description of Item : Loan
Due Date : 25 Mar 2017

Each policy of payment made will provide with one payment slip

- Receipt no will be generated with prefix no "104" for payment through Corporate website and follow by "Year" of payment and running number.



You may download / directly print the Acknowledgement of Payment

