

WE VALUE YOUR OPINION.



You might be contacted for a simple survey.

As part of a global company, we strive to provide only the best for our customers. Thus, your opinion matters to us in our journey to be the most preferred insurance provider and takaful operator in Malaysia.

Starting 13 September 2018, you will receive an automated SMS message to rate our services from the scale of 0 to 10, with 10 being the highest score indicating that you would recommend Zurich to others.

We would like to hear from you based on the following services provided:

1. New Policy/Certificate Issuance
2. Quotations Issuance
3. Claims Experience
4. Renewal Processes

For more information, please contact our Call Centre at 1-300-888-622 or email us at callcentre@zurich.com.my.